

As part of our commitment to maintaining a safe and transparent

Work Environment:

The City of Joplin provides workers' compensation coverage for all employees, which will give financial and medical support to employees that experience work-related injuries or illnesses.

- We strive to ensure that all claims are processed smoothly and accurately.
- We deeply value each member of our team, and believe that everyone is entitled to be treated fairly and with respect.
- It is our mission to serve as advocates and to do all we can to promote a speedy recovery.



Questions?
Contact Us



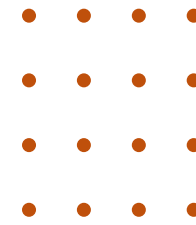
602 S Main St.,
Joplin, MO 64801



417-624-0820
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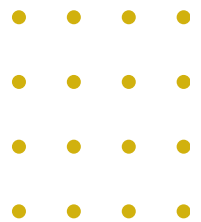
HR@JoplinMo.org



Employee Quick Guide

Worker's Compensation

How to navigate the process if you're injured on the job





I've been injured at work... Now What?

First things first...if it's an emergency, get help! If you experience a threat to life, limb, or eyesight - call (or have someone else call) **9-1-1**.

For all other injuries, use self-care or first-aid, if appropriate.

Notify your supervisor.

Call, or have your supervisor call, First Nurse. This line is available 24/7.



855-671-9900

Contact Human Resources to go over details, and plan for any work changes.

After the Injury



- Make sure you complete an **Injury/Incident Report** and turn it in to your supervisor.
- Your supervisor or HR can provide you with this form, or any other needed paperwork.
- Human Resources will work with you, your department, and insurance as needed to ensure proper care and recovery.



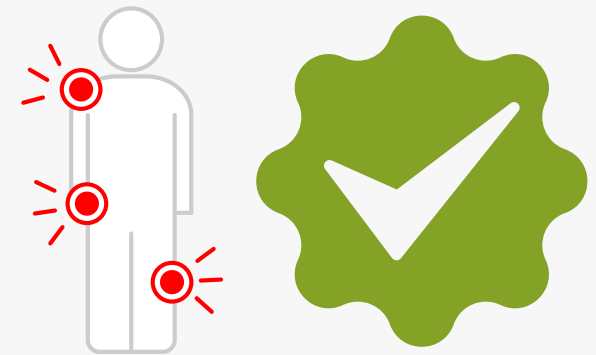
Responsibilities

- You have the responsibility to report injuries and illnesses immediately.
- Cooperate with medical providers.
- Contact HR with any questions, concerns, or issues.
- Comply with any and all restrictions at all times, follow policies, and participate in return-to-work efforts.
- Commit to an active role in your recovery.

Shared Commitment Ethical Duties

We all share an ethical responsibility to emphasize the importance of honesty and integrity in the workplace. Our injury program is designed to support you during challenging times, by providing special benefits to employees who get injured or sick because of their job.

We must stress that workers' compensation fraud is not only unethical, but also illegal. It is crucial to remember that any false or misleading claims can have serious consequences for the individuals involved as well as for the organization. **Let's continue to foster a trustworthy and collaborative environment that reflects our values.**



In Missouri, fraudulent claims are a class E felony, punishable by a fine of up to \$10k or double the value of the fraud - whichever is greater.