

## **RULES & REGULATIONS MANUAL UPDATE**

### **RFP BIDDER INTERVIEW COMMENTS ABOUT SEGAL**

1. Award winning HR and Organizational strategic effectiveness, change management and employment law are strengths
2. Solid methodology
3. Heavy emphasis placed on interviews and onsite meetings with stakeholders
4. Detailed experience as HR Consulting
5. Specific experience related to development of Rules & Regulations
6. Large existing staff with specific HR & Legal experts assigned to project
7. Will look for inconsistencies between policies and practices
8. Best methodology of interviewees. Prefers onsite and in-person stakeholder interviews
9. Look at developing policies to address employee shortages, recruitment and retention
10. Encourage feedback from employees, transparent process
11. Database of best practices to use on this project
12. Most & closest experience of conducting whole assessment compared to other firms interviewed
13. Staff has HR expertise as well as employee law experience to ensure manual is legal and defensible
14. Best methodology described of all interviewees
15. Staff brings the only mixture of HR expertise (human component) and legal expertise